

DAVID BRANDT MUSIC STUDIO POLICIES

September 2024

HOW LESSONS WORK

We schedule once a week OR once every other week (bi weekly) lessons. Once the teacher and student's family have agreed upon a lesson time, that day/time slot becomes that student's time. The student agrees to come for lessons (in person or virtually) and pay for that slot for the entire month.

FAMILY VACATIONS/SPECIAL EVENTS

Please inform the teacher one month in advance if there is a lesson(s) you will need to miss for a family vacation, school event etc. If the teacher is given one month's notice these days will not be charged on your invoice so you will not need to do a makeup lesson.

MISSED LESSONS

- Any lesson that is canceled 24 hours or more before the scheduled lesson for any reason must be made up (there will not be a refund)
- Lessons that are canceled less than 24 hours or more before the scheduled lesson (a "last minute cancellation") can be made up (there will not be a refund).
- Any additional "last minute cancellations" after the first 2 in a semester will not be made up or refunded.

LESSONS THAT ARE CANCELED BY THE TEACHER

You will not be charged for a lesson canceled by the teacher; if you have already submitted payment for the month, the amount you paid for the lesson will be credited back to you on the following month's invoice or refunded to you within 24 hours if you prefer.

WHAT HAPPENS IF I HAVE NOT PAID MY MONTHLY INVOICE BY THE DUE DATE:

If you have not paid your invoice by the due date another copy of that invoice will be sent to you.

If the bill is 5 days overdue a \$10 late fee will be added to the following month's invoice.

If a bill is 13 days overdue it will be put on hold until the bill has been paid ; we will consider your lesson time slot "open" and may offer this lesson slot to another customer.

If your family is in the midst of financial difficulties, please let us know as we do have some scholarship opportunities for serious students whose families are going through a hard time.

CAN I DISCONTINUE LESSONS?

Yes, at any time.. Please give us 2 weeks notice if you plan to stop taking lessons.

2024 STUDENT AND SIBLING RATE

50 minute weekly or bi weekly lesson	\$50/lesson
50 minute weekly or bi weekly lesson (SIBLING)	\$40/lesson

I agree to the RockShow Academy Student Attendance Policy.

YOUR SIGNATURE & NAME STUDENT SIGNATURE & NAME DATE